# Talladega Knights RV Park

# Reservation Policy

Updated May 8, 2024

## **RESERVATIONS**

- a. RV sites are assigned on a first come, first serve basis.
- b. All lots are 25 x 50 at a 45 degree angle.
- c. How to reserve: Call us at 205-797-1888 for latest availability, submit a reservation request form on our website, then TKRV will email you a confirmation.
- d. Your confirmation will come from this address: reservations@talladegaknightsrvpark.com.
  - i. If you did not receive a confirmation from this address, your reservation is not confirmed.
  - ii. Don't forget to add this email address to your contacts to avoid going to SPAM.
- e. For Reservations Inside NASCAR Race Month
  - i. Reservation must be held with a credit card.
  - ii. \$100 deposit per spot reserved is required to hold the reservation.
  - iii. Full payment required upon check in (can be paid with a different credit card).
  - iv. By accepting a reservation confirmation, you authorize a hold on your credit card for potential damages.
  - v. Additional supplies, merchandise, and services can be charged to your credit card on file.
- f. For Reservations Outside of NASCAR Race Month
  - i. 25% deposit per spot reserved is required to hold the reservation.
  - ii. Balance is due upon check-in.
- g. All sites must be occupied by the original person making the reservation, even if you leave early. There are no transfers of site reservations.
- h. All registered groups are limited to 6 guests per site. Additional guests will be charged \$25 per person, not to exceed 8 total guests.

#### CHECK IN/ CHECK OUT

#### i. Check In

- i. Check in time is at 3pm on the day of confirmed reservation.
- ii. Early check in: \$35.
- iii. If you requested assistance to park your RV:
  - 1. Please keep our staff updated with your ETA throughout the day on your day of arrival.
  - 2. TKRV staff will meet you at the entrance to the park to assist you.
- iv. Guests who park their own RVs assume all liabilities for damage to their RV, other guests' property, and to Talladega Knights property.

#### i. Check Out

- NASCAR Race weeks
  - 1. Check out is the day after the race ends by 12pm
  - 2. If race is delayed, published race week check out day will be moved one day forward
- ii. Non-race weeks: Check out time is at noon on the day of confirmed reservation.

## PARKING/ ADDITIONAL VEHICLES

- iii. All vehicles must display a valid parking pass at all times. This includes visitor vehicles.
- iv. Vehicles are required to park within the site boundary or in designated parking areas.
- v. Non-state-registered vehicles are smaller recreational vehicles that do not require a state registration, such as a Polaris, ATVs, and golf carts. There is no limit to the number of non-state-registered vehicles on a site, as long as they are contained within the site boundary.
- vi. State-registered vehicles are those that are required to be registered with a state.
  - 1. During NASCAR Race Month: Guests are limited to one state-registered vehicle within the bounds of their reserved site. Additional vehicles, including visitors, may park in designated areas for an additional fee:
    - a. \$10/day

- b. \$20/ week
- c. \$50/ month
- 2. Outside of NASCAR Race Month: Guests are limited to two state-registered vehicles within the bounds of their reserved site. Additional vehicles, including visitors, may park in designated areas for an additional fee:
  - a. \$10/ day
  - b. \$20/ week
  - c. \$50/ month

# **B. CANCELLATION/ REFUNDS**

- a. NASCAR Race Months
  - Deposits and balance payments will be refunded for cancellations up to 3 weeks prior to race month/ race week reservations.
  - ii. No-shows during race month will be charged 75% of their original balance.
- b. Non-race weeks:
  - Deposits and balance payments will be refunded for cancellations up to 3 days prior to confirmed reservation.
- c. All deposits not refunded can be applied to future reservations.